



DEPARTMENT OF THE ARMY  
HEADQUARTERS SUPPORT COMPANY  
HEADQUARTERS AND HEADQUARTERS BATTALION  
UNITED STATES ARMY, PACIFIC  
FORT SHAFTER, HAWAII 96858-5100

## APST-HSC

Future Headhunters,

On behalf of U.S. Army Pacific (USARPAC) and the personnel of the Headquarters Support Company, I'd like to welcome you and your family to the command and Fort Shafter, Hi. In addition to welcoming you to the command, I would like to take this opportunity to provide you a brief orientation to your new unit, the installation and the tools and contacts you need to answer all your questions.

**USARPAC** is responsible for contingency planning and command and control of Army units operating in Pacific and Pacific Rim. **USARPAC** is engaged throughout the Asia-Pacific region, providing trained and ready, Active and Reserve Component combat and enabling forces, and playing a key role in U.S. Pacific Command's theater security programs. If you would like more information on USARPAC, you can visit our website at [www.usarpac.army.mil](http://www.usarpac.army.mil).

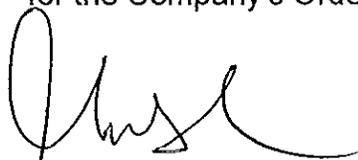
**The Headquarters Support Company** is composed of several different Directorates and sections. They include USARPAC CMD GROUP, USARPAC HHBn, G1, G2, G4, G8, ACSENG, ACSMED, SJA, IG, PROTOCOL, CHAPLAIN, PAO, FXD, NGA, AREC, AND RETENTION. The HSC Commander is CPT Vireak C. Ouch and the First Sergeant is 1SG Thomasine Isler.

**Your Assignment:** You are to be assigned to trained sponsor. For more information on your specific job or PCS location, please contact your sponsor via telephone or email. Your sponsor will be identified by the command and they will contact you soon.

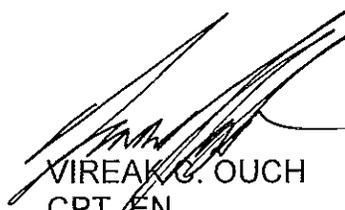
**Your Training Requirements:** You will be required to complete the training attached to ensure you have a smooth transition into your duty position. Recommend you complete the required training and prior to reporting and maintain a copy of your certificates to verify you have completed the training.

**Ft. Shafter:** The attached information sheet provides an overview of resources available on Fort Shafter and contact information. For more information on Fort Shafter, see the attached information sheet or visit [www.shafter.army.mil](http://www.shafter.army.mil).

Welcome to US Army Pacific! We look forward to your arrival. The telephone number for the Company's Orderly room is 808-438-2844.



THOMASINE ISLER  
1SG, USA  
First Sergeant



VIREAK C. OUCH  
CPT, EN  
Commanding

**Required Training: (Bring all Certificates with you)**

PROFILE:

<https://medinah.sed.apg.army.mil/PRO-File//>

AT Level 1:

<https://atlevel1.dtic.mil/at/>

Pandemic Influenza:

<https://portal.usarpac.army.mil/piat/default.aspx>

Trafficking In Person:

<http://www.combat-trafficking.army.mil/training.htm>

Cyber Awareness/ Social Media and Operations Security

<https://ia.signal.army.mil/>

Global Assesment Tool

<https://www.sft.army.mil/sftfamily/>

SERE 100

<http://jko.jten.mil>

CTIP

<http://www.combat-trafficking.army.mil/training.htm>

Supervisor's Safety Course

[www.lms.army.mil](http://www.lms.army.mil)

Personnel Recovery

<https://www.atrrs.army.mil/>

COMPOSITE RISK MANAGEMENT BASIC COURSE (CRM)

<https://www.us.army.mil/>

## FORT SHAFTER IMPORTANT CONTACTS

### Lodging

Temporary lodging is available at Tripler Lodging which is located behind Tripler Medical Center. Additional lodging is available at Inn at Schofield Barracks and is considered the official lodging for military personnel on Oahu. The Tripler Billeting facility is also available for temporary guests. Reservations may be made up to 30 days in advance. For advance reservations at any of the temporary lodging available at Schofield Barracks, call 808-839-2336 ext. 0. There is also the Navy Lodging at Ford Island, call Navy Lodge Pearl Harbor Pearl Harbor Naval Station at 808-440-2290. (Please call in advance to make a reservation)

### Housing

Fort Shafter Housing Office: 808-438-3800/1518  
Schofield Barracks Housing Office: 877-487-4323

### ***Basic Allowance for Housing (BAH)***

Your BAH will be used in one of two ways. You can either rent on post or you can live off post. If you live off post, you can either rent or buy.

### ***On Post Housing (Rent On-Post )***

You can contact the housing office above. Please keep in mind that there is a process involved in renting on post housing to include wait times. **(Note: You are also authorized to live in Navy or Air Force Quarters base on availability.)**

### ***Off Post Single Family Rentals***

You can choose to rent off post if you wish. Check Housing datapost for available single-family homes or go to

<https://www.myarmyonesource.com/SoldierandFamilyHousing/FamilyHousing/default.a>

SPX

to find more information on the housing options off-post here in Oahu..

### ***Apartments for Rent around the Fort Shafter area***

Cities around Fort Shafter (Purchase a Home) - The cities around this installation are Honolulu, Waimanalo, Kaneohe, Aiea, Waipahu, Wahiawa, and Pearl City.

### Dining

Although Fort Shafter does not have a Dining Facility, there are many restaurants and fast food establishments to eat at off post. On post you will find the following establishments: Subway, Domino's Pizza, The Strike Zone (Bowling Alley) and Post Club.

**Education Services**

Schofield Barracks Education Center  
Building 560, Yano Hall, 2nd floor  
1336 Kolekole Avenue  
Schofield Barracks, Hawaii 96857  
Phone: 808-655-0800/0805  
Fax: 808-655-4986  
Hours of Operation: Monday-Friday, 8 a.m.-5 p.m.

**Education Services**

Tripler/Fort Shafter Education Complex  
823 Krukowski Road  
Tripler Army Medical Center, Hawaii 96859  
Phone: 808-433-4182/4184  
Fax: 808-433-4183  
Hours of Operation: Monday-Friday, 8 a.m.-5 p.m.

**Library**

SGT Yano Library, Schofield  
Library Information (808) 655-8002  
Reference Services (808) 655-8001  
Monday - Thursday: 11:00 am - 8:00 pm  
Friday - Sunday: 10:00 am - 6:00 pm  
Holidays: Closed

**Fort Shafter Library**

(808) 438-9521  
Monday - Thursday: 10:00 am - 7:00 pm  
Friday: 10:00 am - 3:00 pm  
Saturday & Holidays: Closed  
Sunday: 11:00 am - 3:00 pm

**School Liaison Services:**

Call (808) 655-9818 or (808) 655-8326  
Building 1283,  
241 Hewitt Street  
Schofield Barracks, HI

**Youth Services:**

Contact Aliamanu Military Reservation(Fort Shafter) at (808)833-5393 or Schofield Barracks at (808)655-5314  
Hours of Operation(at both locations):  
Mon-Fri, Walk-in, 8:00 am - 12:00 pm  
Appointments: 1:00 pm - 4:00 pm

**NEX, PX, and BX:**

The Mall at Pearl Harbor (NEX) – (near Fort Shafter)  
4725 Bougainville Drive  
Building No (631)  
Honolulu, HI, HI 96818  
Main Telephone (808) 423-3344  
Hours: (Mon – Sun), 0900-2100

Schofield Barracks PX – (on Schofield Barracks)  
Bldg. 694  
Main Telephone (808) 622-1773  
Hours: (Mon-Sat), 0900-2100 and (Sun), 0900-1900

Hickam AFB BX – (near Fort Shafter, on Hickam AFB)  
Bldg. 1232  
Main Telephone (808) 423-1304  
Hours: (Mon – Sun), 0900-2100

PX (on Fort Shafter, with limited items):  
Bldg. 550  
Main Telephone (808) 843-1969  
Hours: (Mon – Sun), 0700-2000

**Commissary : (near Fort Shafter – BEST PLACE TO SHOP FOR GROCERIES)**

Pearl Harbor Commissary  
4725 BOUGAINVILLE DRIVE  
PEARL HARBOR, HI 96860-6000  
Store Phone: (808)471-8402  
Hours: (Mon – Sun), 0900-2100

**Tripler Army Medical Center:**

Tripler Army Medical Center  
1 Jarrett White Road  
Honolulu, Hawaii 96859-5000  
Main Telephone (808) 433-6661  
Appointments: (808) 433-2778

**ACS**

ACS is located in Bldg 330, Room 111,  
Ph: (808) 438-9285  
Fax: (808) 438-0942  
Monday – Friday  
7:30 a.m. – 4:30 p.m.

**Computer Lab**

Monday – Friday

7:30 a.m. – 4:30 p.m.

[www.planmymove.org](http://www.planmymove.org)

**Other Services at Fort Shafter:**

Veterinary: (808) 433-2271

Family MWR Pet Kennel: (808) 368-3456

Family Member Employment Assistance Program: (808) 257-7790 or (808) 257-7787